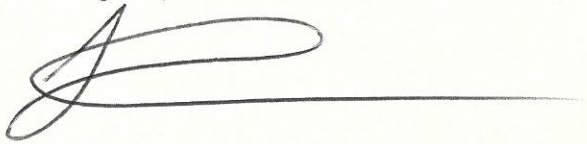


To all affected retailers,

Over the last 6 weeks Burgess Pet Care have gone through a period of change that has unfortunately impacted our inbound supply to all major UK Wholesalers. Whilst I know this isn't ideal, the changes were necessary to ensure that as we move through these challenging, uncertain times, we will be fit for purpose in this ever-changing retail landscape.

The issues therefore lay with us as a manufacturer and not with your wholesale partner. I have been assured that the measure we have implemented will mean through January our service levels will be increasing meaning that you (the retailer) and the wholesaler will have stock of all core Burgess lines.

Kind Regards,



Jonathan Collin

Retail Sales Manager – Burgess Petcare